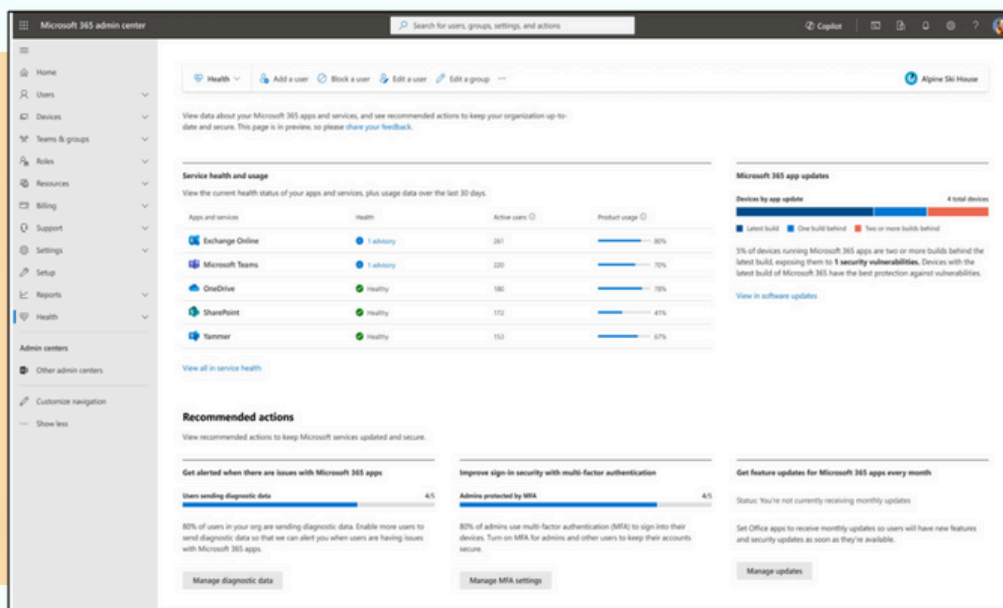


Get Started with inSuite ELITE

Microsoft 365 + Managed Services
Google Workspace



What is inSuite?

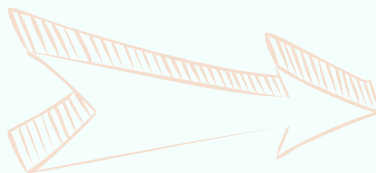
inSuite is our Managed Services solution bundled with Microsoft 365 License focused on equipping businesses with the suite of tools they need to run their business.

BEFORE

- ⊗ Wasting money on unused IT tools
- ⊗ Struggling with messy IT setups
- ⊗ Slow response times delaying work
- ⊗ Employees confused with Microsoft 365
- ⊗ Expensive IT hires draining profits

designed to

save time, reduce cost, simplify work, and secure your IT with no extra manpower needed



AFTER

- ✓ Cut IT costs with zero extra hiring
- ✓ Fully optimized Microsoft & Google tools
- ✓ Dedicated support from Microsoft-certified experts
- ✓ Employees trained for max productivity
- ✓ Secure, structured IT setup for efficiency

inSuite POWER

Business Premium Package

Designed for larger enterprises, **inSuite ELITE** is your **all-in-one outsourced IT department**, without the cost of building one. We manage your devices, backups, vendors, and security so your business runs smoothly, without you having to bother on IT matters.



**Microsoft 365
Business Basic License**

COMPLIMENTARY Setup Services

- Company Domain
- Email Account Creation
- OneDrive & SharePoint file structure tailored for your business
- Teams Setup for internal comms & meetings

COMPLIMENTARY Email Migration

- Free Migration of Your Existing Data
- From Gmail, Yahoo, cPanel, etc.
- Includes mailboxes, folders, and contact lists
- Zero data loss, fully remote & secure

DAILY Administration

- Add or remove users
- Reset passwords
- License troubleshooting
- Basic user permission changes

End-to-End User Support

- Daily troubleshooting (printers, screens, logins, apps, network drives)
- New laptop setup, email configuration, default programs
- Wi-Fi and scanning issues
- Passwords, access, and user account management
- Remote support via WhatsApp, email, or call

Device & Security Management

- Antivirus patching and management
- Windows updates, driver reinstallations
- Disk cleanup and performance tuning
- Virus scanning and registry clean-up
- Enforcement of device security policies (MFA, sharing restrictions)

Backup & Risk Recovery

- Daily cloud backups for email, SharePoint, Teams, OneDrive
- Recovery even weeks after accidental deletion
- Retention control based on your compliance needs
- Offboarding that includes full access revocation and file ownership transfers

Network, Vendor & Domain Management

- Domain renewals, domain management
- Liaison with ISPs and telco vendors when things go wrong
- Network configuration and troubleshooting (DNS, routers, etc.)
- Printer/scanner setup, including scan-to-email
- MFD configuration

Scalable, Secure, Tailored, integrated Infrastructure

Full Dedicated Proactive IT solutions for day-to-day issues

Your Microsoft Basic License can be upgraded to

Microsoft 365 Business Basic

(Office 365 Business Essentials)



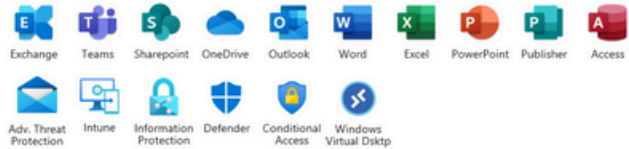
Microsoft 365 Business Standard

(Office 365 Business Premium)



Microsoft 365 Business Premium

(Microsoft 365 Business)



Microsoft 365 Apps

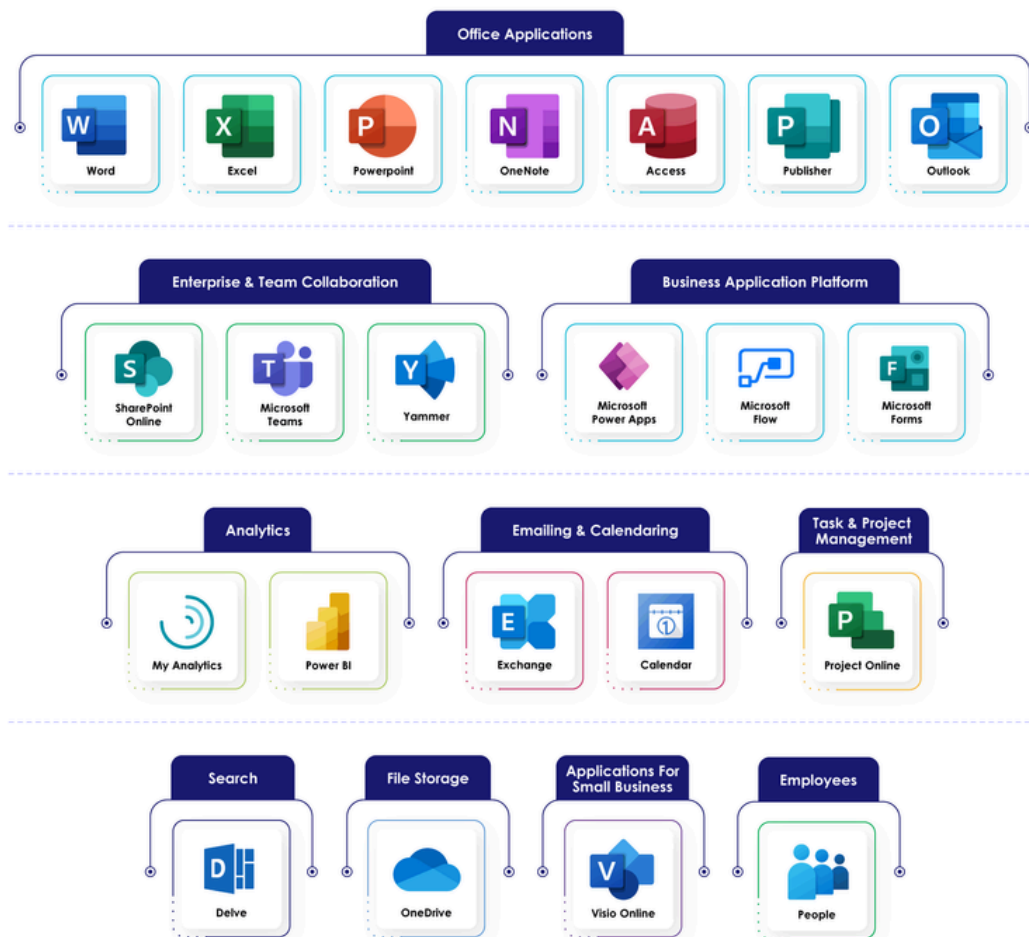
(Office 365 Business)



Note: Not all features/product logos shown.

Enterprise-Grade Solution from Microsoft 365

Unlock the full power of Microsoft 365. From Enterprise Mobility + Security (EMS) to AI-powered automation and compliance-ready infrastructure, it helps large organizations unify IT, protect data, and enable scalable collaboration across every department.



How inSuite **ELITE** Empowers Large Organisations

“Security’s a board-level issue now—we can’t afford any gaps or risks.”

☛ We apply MFA, link sharing restrictions, antivirus management, patching, and backup retention policies across devices and accounts—security is enforced, not optional.

“I need to scale IT support without expanding headcount.”

☛ Your team raises tickets directly to us—no internal bottleneck. We manage desktops, email, devices, files, and vendors so your IT team can focus on strategy.

“I just want one provider who handles everything, not five different vendors.”

☛ inSuite ELITE is your single point of contact for all IT needs—from user setup to device security, vendor issues, and network support.

“We’re pushing AI and automation, but our current systems aren’t ready.”

☛ We build a cloud-native, backup-secured infrastructure that is ready to support AI-powered apps, data collaboration, and automation workflows.

“We waste too much time chasing vendors when something breaks.”

☛ We manage ISP, domain, and vendor escalation directly—when internet or printers break, you call us, not the vendor.

“Our onboarding is inconsistent: each manager does it differently.”

☛ We create standardized onboarding templates by role—new users get configured laptops, email, app access, file permissions, and security policies since setup.

“We have data and compliance policies, but no way to enforce them across tools.”

☛ We apply company-wide policies for file access, device control, email retention, and backup—aligned with compliance requirements (e.g., ISO, PDPA).

“Downtime and small IT problems are eating into productivity.”

☛ We handle daily troubleshooting (printers, screens, Outlook, Wi-Fi) and prevent issues through proactive updates, freeing up your internal team.

[Get Free Consultation](#)

REAL RESULTS



"MISC would like to thank Infront in successfully implementing MISC's System project. Despite several obstacles, the team has managed to overcome them and we are grateful for their flexibility and knowledge."

OOI BOON HOW

COMPUTING SERVICES MANAGER,
MISC BERHAD



"The team goes way above and beyond their initial mandate and are quick to point out issues that are beyond their scope. They maintain an excellent relationship with the customer and fosters a deep sense of trust in their work."

DAVID BROOKS

CLOUD SOLUTION ARCHITECT,
MICROSOFT



"My guys are very happy working with the Infront Consultant and I always hear them saying how happy they are that they are working with Infront. Your guys always add value and is very open in sharing. My team has said the Infront team has on many occasions help them on other areas even other than SCCM."

JANE CHEUNG

HEAD OF END USER COMPUTING
PRUDENTIAL ASIA



Schedule your **complimentary** inSuite Consultation

[Book FREE Assessment](#)
[inSuite Website](#)

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YOUR TRUSTED PARTNER FOR GROWTH-FOCUSED IT SOLUTIONS



Infront Consulting helps businesses modernize operations, improve team efficiency, and scale with confidence through end-to-end Cloud, Software, and Managed IT Solutions. With 2,000+ successful projects and the strength of the CelcomDigi Group behind us, we deliver real results backed by local expertise and 24/7 support.

